



For growing Salesforce customers who need to ensure that their Salesforce Org is optimized for performance and scale

Brillio's Healthcheck is a tool enabled Product Assessment Solution to reduce the technical debt and increase productivity of developers and admins. The tool analyses Salesforce Org and helps identify the problematic areas.

# WHAT IT CAN DO

- Accelerate innovations with improved productivity of developer team and faster release cycles
- Optimize cost leading to enhanced admin productivity along with improved debugging & issue resolution
- ROI maximization due to optimum usage of licenses procured and efficient use of Salesforce OOO features
- Increase user adoption through optimized workflows and improved performance





#### **GOAL**

Reduce operating cost and increase productivity of developers and admins



### **PREREQUISITES**

- Executive Sponsor who confirms objectives and champions this initiative
- Availability of team members for interviews and discussions
- Access to the Salesforce Org
- Access to customer issues



#### **INTENDED USER**

Those who want to improve org's performance, reduce technical debt, improve admins and developer productivity



#### WHY NOW?

With increase in maintenance cost and freeze in budgets, enterprises need to adopt "pay as you go" model for addressing issues in Salesforce. This tool will help monitor the org proactively, and reduce the technical debt & maintenance cost

## **HOW IT WORKS**

- ☐ Discovery (1 week)
  - Execute Brillio CustomerEngage Force Clinic Tool
  - Two-hour workshop with Product and Business team to analyze business strategy, processes, pain points and anticipated changes
- AppExchange Listing
  - Comprehensive walk-through of findings
- ☐ Recommendations (1 Week)
  - Recommendations, ROI analysis and joint implementation plan

Brillio CustomerEngage Force ClinicTM analyzes the product on key dimensions :

- Code Quality
- Configuration
- Integration
- Release Processes
- Performance
- Data Quality
- Modern User Experience
- License Optimization